



COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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To enrich lives through effective and caring service

MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

April 12, 2004

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **BLUE CROSS PROVIDER ISSUE**

This is to provide you with information about provider issues impacting some County employees and their families enrolled in the CaliforniaCare HMO, Blue Cross Plus Point-of-Service and Prudent Buyer plans. It is important to note that benefits remain unchanged and there will be no disruption of care.

Blue Cross advised us that Century City Hospital, a Tenet hospital, closed its emergency room as of April 5, 2004, and will be closing its doors on May 1, 2004.

Blue Cross mailed letters to all affected employees announcing the closure of the hospital and informing them of alternate hospitals in the area. Blue Cross has advised us that all medical services for which a member has received pre-authorization prior to May 1, 2004 and scheduled to occur on or before November 1, 2004, will be covered at the member's higher, in-network coverage schedule of benefits. Admitting physicians have been notified of the closure date and have been provided a list of the alternate participating facilities.

If you have any questions, please call me, or your staff may call Marian Hall, Human Resources Manager, at (213) 738-2255.

MJH:TJH
MH:TM

c: Executive Officer, Board of Supervisors
Chief Administrative Officer
County Counsel

g: century city hospital closure